

Sunset Mobility Inc.
1700 N Broadway Ave Suite 160

Rochester MN 55906

507-322-0700

Date: September 8, 2026

Subject: Notice of Business Closure and Discontinuation of Transportation Services

Dear Valued Clients, Referral Partners, and Employees,

It is with deep regret that we announce the closure of Sunset Mobility Inc. and the discontinuation of our Non-Emergency Medical Transportation (NEMT) services.

After exhausting all reasonable options to continue operations, we have determined that the business is no longer financially sustainable. Over the past several years, our company has faced significant increases in operating expenses while reimbursement rates and payment timelines have not kept pace with the actual cost of providing transportation services.

Specifically:

- Fuel costs have increased by approximately 66%.
- Vehicle maintenance expenses have risen substantially, with many replacement parts increasing in cost by approximately 71%.
- Commercial insurance costs have increased by approximately 10%.
- Delays in reimbursement from insurance companies and county payment sources have further strained cash flow.

As a result of these combined challenges, the company has experienced a recurring operating shortfall of approximately \$25,000 to \$30,000 every two weeks, making it impossible to remain financially solvent. Despite careful cost management, ongoing efforts to improve efficiency, and attempts to identify alternative solutions, we have reached the difficult conclusion that closure is the only remaining option.

Effective September 8, 2026, Sunset Mobility Inc. will begin an orderly wind-down of its transportation operations and the removal of vehicles from active service. To minimize disruption for some of our most vulnerable passengers, transportation services for dialysis patients and children with special needs will continue through the remainder of the week. This limited continuation of services is intended to provide families, case managers, healthcare providers, and referral partners with sufficient time to identify and arrange alternative transportation providers.

All other transportation services will be discontinued effective September 9, 2026. We sincerely regret the impact this decision may have and appreciate your understanding as we work to ensure a smooth and responsible transition for those affected.

The company will remain operational in a limited administrative capacity in order to complete final billing activities, respond to record requests, maintain required business records, and conclude all remaining business matters. Sunset Mobility Inc. will permanently cease business operations once all required steps have been completed.

This decision has not been made lightly. We recognize the impact this closure may have on the individuals, families, healthcare providers, and agencies who have depended on our services. We sincerely apologize for the inconvenience and disruption this may cause.

Most importantly, we extend our heartfelt gratitude to our employees. Their hard work, dedication, professionalism, and compassion have enabled us to serve our communities with pride. They have consistently gone above and beyond to ensure passengers arrived safely at their medical appointments, treatments, and essential services. We are profoundly thankful for their commitment and service.

We also wish to thank our clients, county partners, healthcare providers, and insurance organizations for the trust and support you have provided throughout the years. It has been our privilege to serve you.

If you have questions regarding outstanding transportation services, billing matters, or business records, please contact us at:

Sunset Mobility Inc

507-322-0700

Admin@sunsetmobilitysolutions.com

We appreciate the opportunity we have had to serve our community and regret that current economic and operational conditions have left no viable alternative other than closing our doors.

Sincerely,

A handwritten signature in black ink, appearing to read 'Joseph A Mabururu', with a stylized flourish at the end.

Joseph A Mabururu

CEO/Owner

Sunset Mobility Inc.